

Confidentiality

We provide a confidential service to all our patients, including under 16s. This means that you can be sure that anything you discuss with any member of the practice – family doctor, nurse or receptionist – will remain private. Nothing will be said to anyone including parents, other family members, care workers or teachers/tutors without your permission.

The only reason why we might have to consider passing on confidential information without your permission, would be to protect you or someone else from very serious harm. We would always try to discuss this with you first.

If you have any worries about confidentiality, please feel free to ask a member of staff.

Records

All records we hold on file or on the computer are completely confidential. They are only shared with those health professionals directly involved in your care.

Suggestions & Complaints

Our Practice Manager, Mrs Lindsey Stockton, welcomes your comments, suggestions and complaints about any service provided by the Practice.

CONTACTS

Useful phone numbers and web sites

- NHS Direct Advice**0845 4647
School Nurse01335 343 541
Holds drop-in at QEGS every Tuesday 1-1.45pm
Connexions Direct0800 269 468
General advice for 13-19 year olds
Fresh Start .0800 328 9578 or 01332 626300
Help & advice about stopping smoking
Childline0800 1111
Helpline for young people in distress or danger
The Space Advice Line01332 364445
Advice & information for 12-25 year olds
Sexual Health/contraceptive advice lineext 281
William Donald Clinic01332 254681
Advice & treatment of sexual infections
Cruse Youth Involvement Project
0808 808 1677 or www.rd4u.org.uk
Help & support following a bereavement
Addaction01332 370400
Help & information about drug misuse
Drinkline0800 917 8282
Advice for anyone worried about a drinking problem
Choices01332 206027
Confidential advice for gay & lesbian young people
Lloyds Chemist, Ashbourne .01335 343509
Boots Chemist, Ashbourne .01335 342039
www.ruthinking.co.uk
www.patient.co.uk
www.teenageadviceonline.org
www.teenagehealthfreak.com

DOCTORS MACLEOD, MACLEOD,
CURRY, WARD & VOSE

Teenagers Practice Information Leaflet



Dr Ian Macleod
Dr Sheona Macleod
Dr John Curry
Dr Rachel Ward
Dr Helen Vose
Dr Debbie Kennedy

The Health Centre
Compton, Ashbourne, Derbyshire DE6 1DA
Telephone : (01335) 343784

Contacting us

We are open from 8.30am to 6pm Monday to Friday.

You can phone us on **01335 343784** or drop in to the reception.

For repeat prescriptions, ring **01335 301242**.

Appointments

Appointments are made by ringing the surgery or calling in to speak to our receptionists.

Routine appointments for non urgent problems e.g. spots, period problems, asthma checks, contraceptive advice etc., can be booked ahead by contacting us.

We also have some urgent teenage appointments for emergencies e.g. emergency contraception. Please ask for an urgent teenage appointment when contacting us.

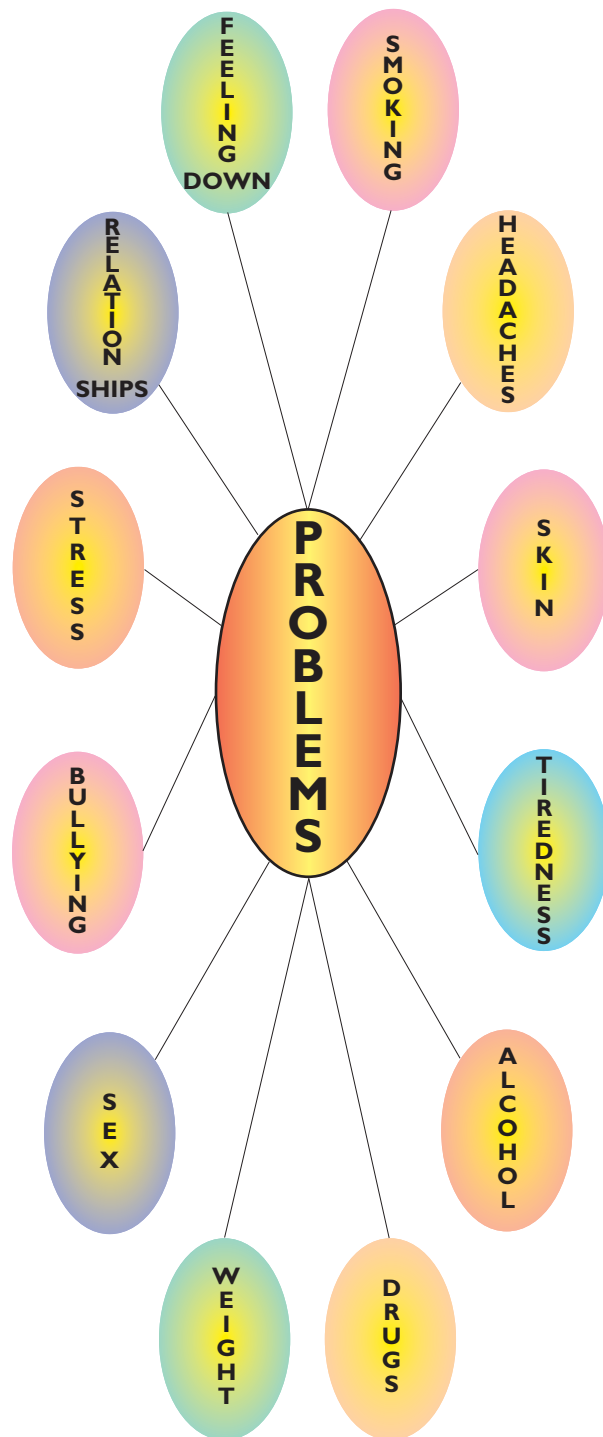
If you are unsure of the type of appointment required, our receptionist or nurse practitioner, Debbie, can advise you.

Doctors Mornings from 8.30am to 11am
Afternoons from 4pm to 6pm
Lunch times from 11.30pm to 12.40pm

Our nurses are Debbie, Dawn and Jo.

Our Health Care Assistant is Yvonne.

Nurses Mornings from 8.30am to 12am
Afternoons from 2pm to 6pm



Contacting You

We would like to know how we can confidentially contact you e.g. with test results.

We can ring your mobile, home phone number or send you a personal letter. Alternatively you can ring us.

Teenage Health Check

You are welcome to see our nurses for a health chat and/or check at any time.

Dawn will be inviting all 14-16 year olds for their diphtheria/tetanus/polio booster, combined with a general health check. This includes blood pressure, weight, height and a review of any medication you are taking. She is happy to discuss any health worries that you may have e.g. relationship problems, skin problems, sexual infections, drugs and alcohol issues, smoking, weight problems, contraception etc.

Contraception & Sexual Health

Contraceptive advice and checking for sexual infections is regularly available in surgery. Free condoms are issued, please ask at the dispensary.

If swabs need to be taken a morning appointment is best.

If you need a pregnancy test please make an appointment with the Practice nurse or doctor and bring a sample of urine with you.

Urine Tests

These are often required for cystitis or pregnancy testing. If you feel you need a urine test ask for a bottle and information leaflet from the receptionist, nurse or doctor.